Product concept

Mobile monitoring and observation recording concept

Product introduction

The Pars Hadish mobile monitoring and observation recording system provides a centralized solution for recording violations and field observations, collecting evidence, and managing follow-up.

The system allows inspectors and monitoring patrols to identify municipal violations on site and record them with an image, location, and violation type. The recorded information is sent to the management center so that staff can review cases, refer them to the responsible units, and track their progress.

Product concept

Mobile monitoring and observation recording concept

Product introduction (continued)

For example, when an inspector observes a municipal violation, they can record its image and location and submit a report. After reviewing the evidence, a staff member at the center refers the case to the operational unit for action. Managers can also review case statuses, recurring violation locations, and monitoring patrol performance.

Mobile monitoring and observation recording concept

Product features and capabilities

Field observation recording

Allow inspectors to record municipal violations and incidents.

Image evidence recording

Record images associated with each observation or violation.

Geolocation

Record the geographical location of a violation.

Violation classification

Specify the violation type when submitting a report.

Case management

Maintain the information and evidence associated with each violation.

Mobile monitoring and observation recording concept

Product features and capabilities (continued)

Case referral

Send recorded violations to the units responsible for handling them.

Follow-up tracking

View case statuses and actions taken.

Monitoring patrol management

Review field inspectors' activities and performance.

Management reporting

Display violation statistics, recurring locations, and patrol performance.

Mobile monitoring and observation recording concept

Users and applications

Inspectors and monitoring patrols

Record municipal violations and evidence on site

Review center staff

Review reports, refer cases, and track follow-up

Operational units

Receive referred cases and take the necessary action

Municipal service managers

Monitor violations, patrol performance, and case progress

Contact us

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