Detailed product introduction

Intelligent polyclinic appointment and queue management system

Product introduction

The Pars Hadish intelligent polyclinic appointment and queue management system manages appointments, organizes waiting queues, and coordinates patient reception and service delivery in healthcare facilities.

The system gives reception staff, physicians, and service staff a unified view of appointment schedules, patient attendance, waiting queues, and services in progress, allowing them to manage each stage of a visit. Each stage, including check-in, joining the queue, being called, and completion of service, is recorded separately so that the patient's status can be tracked throughout the process.

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Product introduction (continued)

For example, when a patient arrives at the polyclinic for an appointment, reception staff record their attendance in the system and add them to the waiting queue. The physician or staff member responsible for the service room calls the next patient and records completion of service once the visit is over. Clinic managers can also review the daily schedule, appointment statuses, waiting patients, and services in progress.

Intelligent polyclinic appointment and queue management system

Product features and capabilities

Appointment management

View the daily schedule and patients' appointment times.

Patient check-in

Record patients' arrival and attendance at the clinic.

Waiting queue management

Add patients to the queue and track their waiting status.

Patient calling

Allow the physician or service staff member to call the next patient.

Appointment status management

Display the different stages of each patient's visit.

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Product features and capabilities (continued)

Service monitoring

View the status of services currently in progress at the clinic.

Service completion recording

Record completion of the operational stage of a patient's visit.

Daily schedule display

View appointments, the waiting queue, and service statuses in one place.

Visit tracking

Review the patient's status from reception through completion of service.

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Users and applications

Reception staff

Review appointments, check patients in, and manage entry to the queue

Physicians

View waiting patients, call patients, and record completion of service

Service room staff

Manage queues and the status of services in progress

Polyclinic managers

Monitor the daily schedule, appointment statuses, and service delivery

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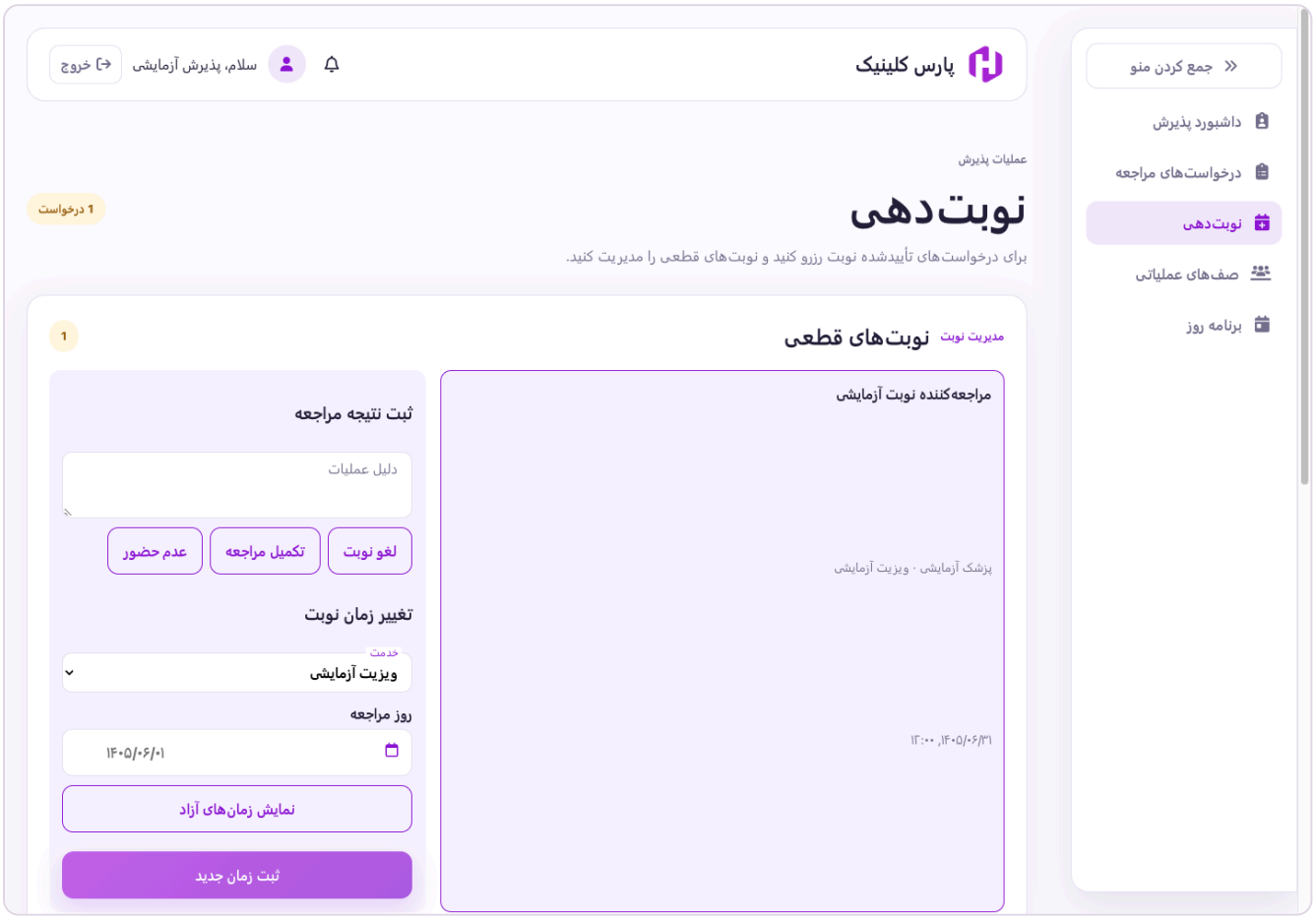
Website pars-hadish.com

Intelligent polyclinic appointment and queue management system

Product images

Reception appointment booking

Original product interface



Original clinic interface with synthetic patient and appointment data.

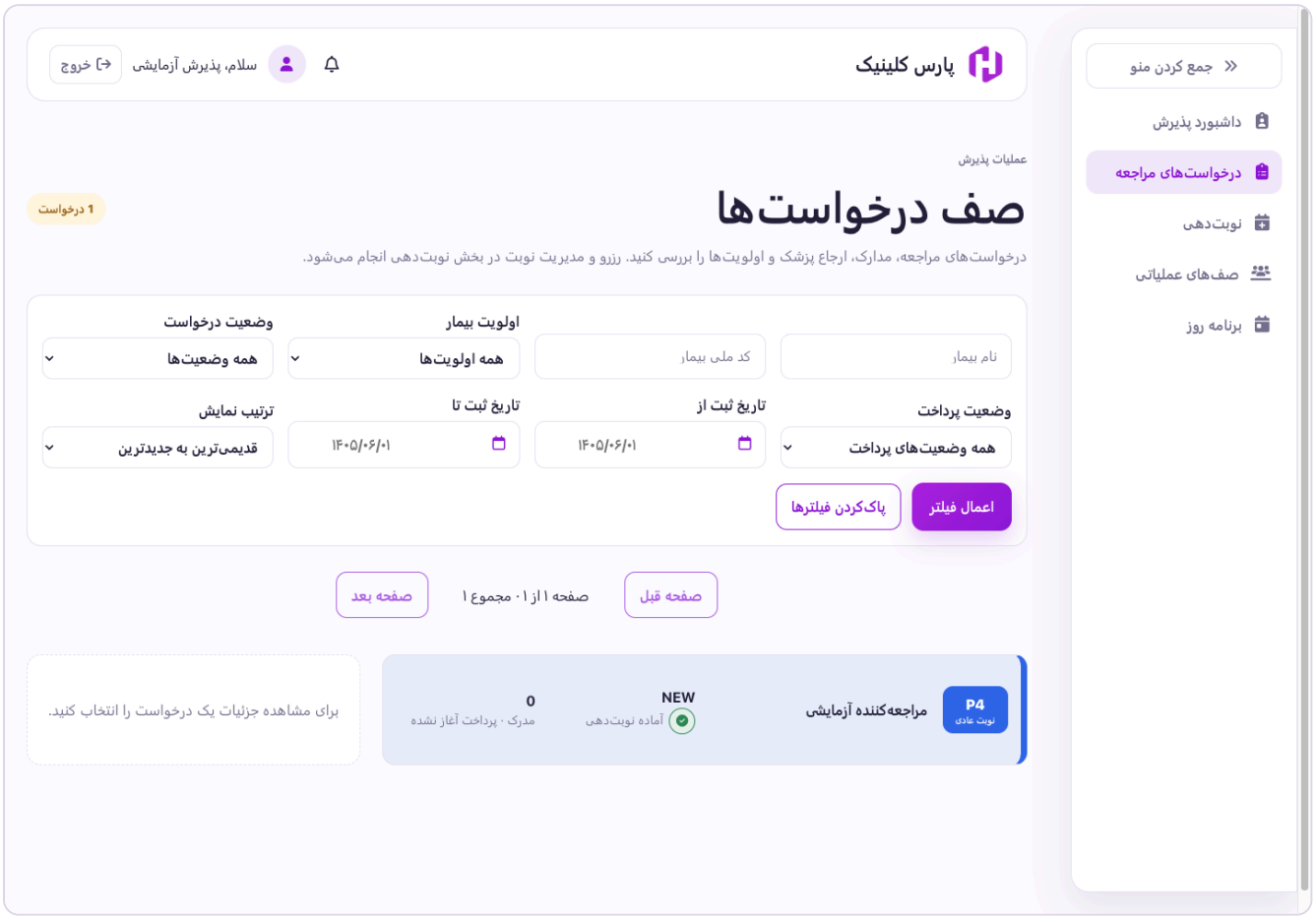
The data shown in this image is synthetic test data.

Intelligent polyclinic appointment and queue management system

Product images

Patient request queue

Original product interface



Filtering and priority of a synthetic request in the original reception interface.

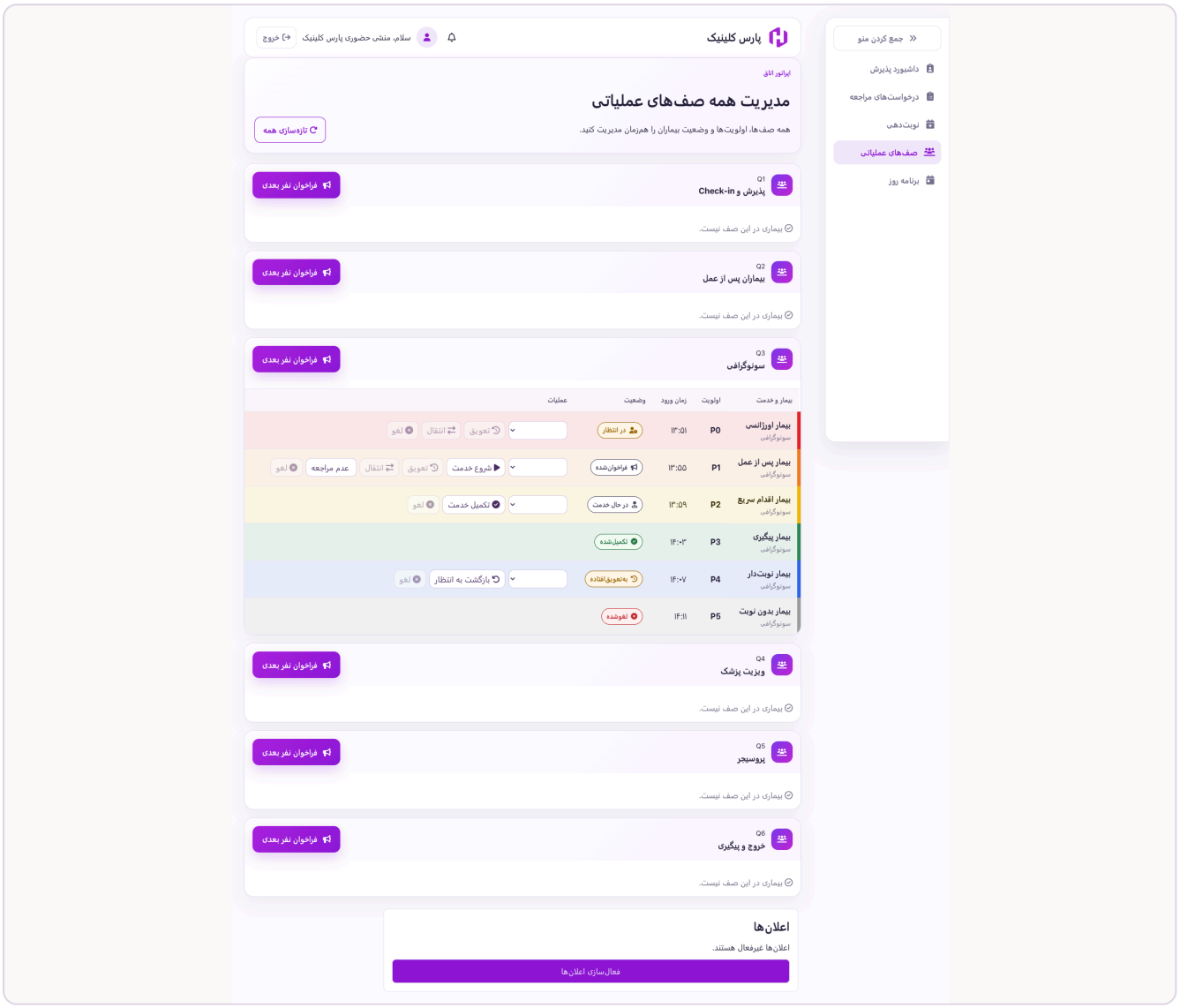
The data shown in this image is synthetic test data.

Intelligent polyclinic appointment and queue management system

Product images

Operational queue management

Original product interface



Original service queues with scenario patients and sample statuses.

The data shown in this image is synthetic test data.